



**Deuschmann**

*your ticket to all buses*

**Instruction Manual  
Universal Fieldbus-Gateway  
UNIGATE<sup>®</sup> IC - Fast Ethernet**



**Deuschmann Automation GmbH & Co. KG**  
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#### Disclaimer of liability

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## 1 General introduction

In the past the integration of a fieldbus connection required an enormous effort from the progress engineers. On account of the large variety of communication systems it is not enough to compile the right combination of communication hardware; due to their standards and fundamentals different busses also require the corresponding skills of the engineers.

This does not apply in case of the UNIGATE<sup>®</sup> IC by Deutschmann Automation any more. All digital functions, software, stack and driver as well as optocoupler are integrated on a UNIGATE<sup>®</sup> IC in correspondence with the standard. In addition to the reduction of the required size, also different fieldbuses can easily be integrated.

**Through the flexible firmware of UNIGATE<sup>®</sup> IC no software-changes are required on the side of the customer!**

Since 1997 Deutschmann Automation has experience in the field of fieldbus gateways; this enormous experience results in the UNIGATE<sup>®</sup> IC as a consistent sequel of this successful product line.

### **Terminology**

In the entire document and in all parts of the software that is to be used, the terms Input and Output are used. Input and Output are ambiguous, always depending on the viewpoint. We see the fieldbus as central interface and as integral component of your device; therefore in all places it is always referred to data from the viewpoint of the Slave, that is Input data, as data from the Master to the Slave - regardless of the used bus.

### **Representation of numbers**

Numbers in decimal format are always represented without prefix and without suffix as well. Hexadecimal numbers are always marked with the prefix 0x.

## 2 The UNIGATE® IC

### 2.1 Technical introduction

The UNIGATE® IC by Deutschmann Automation contains all components that are required for the communication in a fieldbus in one single module. Therefore a developer does not have to take care for that detail any more, only a hardware redesign is necessary in order to integrate the UNIGATE® IC and the required plug connectors.

### 2.2 Availability

The module is available as Ethernet. Further fieldbuses are either planned or being worked on. They will only differ in the connections of the busses. The meaning of the general pins 1 - 9 as well as 24 and 26 - 32 will remain unchanged also for further fieldbus implementations.

You can find an up-to-date list for all UNIGATE® ICs under:  
<http://www.deutschmann.de>.

### 2.3 Firmware

UNIGATE® IC is programmed via Scripts. On principle any Script, that has been developed for a UNIGATE® IC, can also be operated on the UNIGATE® IC.

### 2.4 The serial standard interface

Intelligent devices, that already feature a micro controller or a microprocessor, are generally supplied with a serial asynchronous interface with a TTL-level. It is directly connected with the TTL-interface of the UNIGATE® IC. For more information on this serial interface see chapter 4.

### 2.5 The synchronous serial interface

In addition to the standard interface there is also the possibility of the synchronous input and output. That way for instance digital IOs can be connected through shift register components or also analog IOs can be connected through a DA-converter with serial in-/output. For synchronous IOs 256 signals at the most can be used (256 bit). Wiring examples can be found in chapter 3.5 and for software examples see chapter 5. This interface can also be used to connect modules or devices with SPI-interface. It is also possible to build, for instance digital or analogous I/O-modules, with the customer's device not being equipped with an own controller. The fieldbus IC is also operable autonomously without that controller.

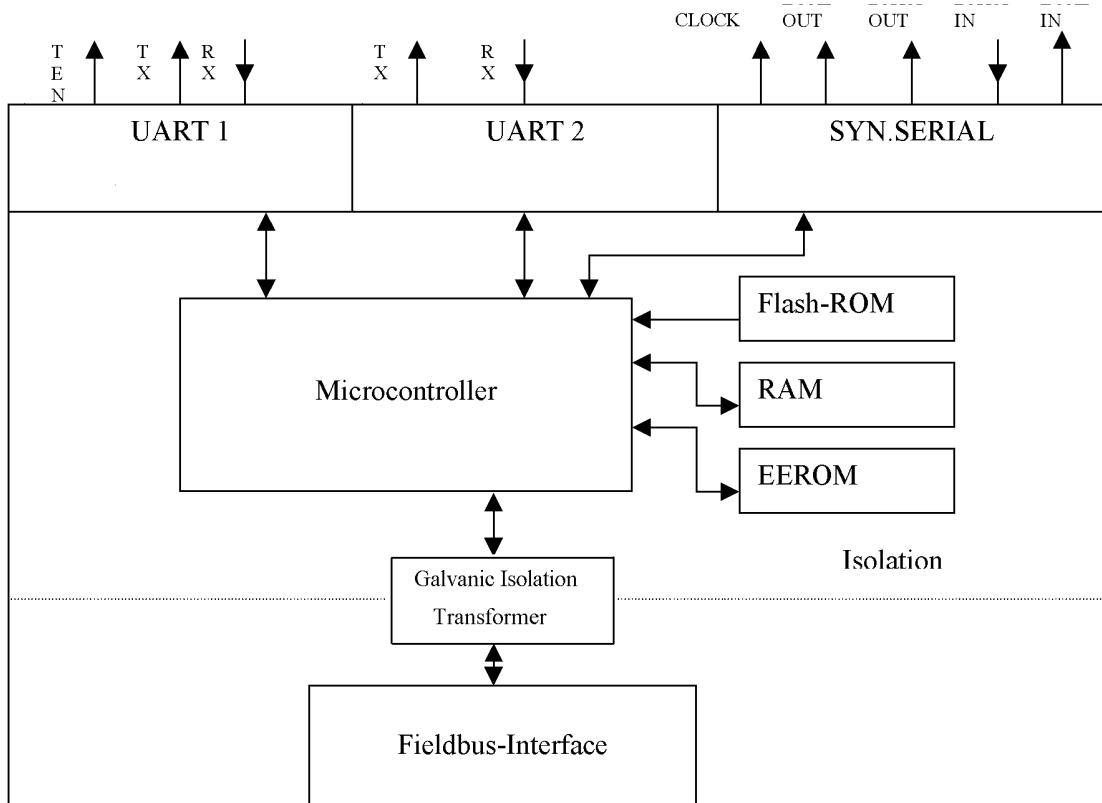
### 2.6 The Debug-interface

The UNIGATE® IC features a Debug-interface, which allows to process a Script step by step and also to monitor or manipulate data. This is indispensable for the development of a Script. Usually a Script is developed with the software Protocol Developer. For more details take a look at the instruction manual Protocol Developer.

**All interfaces can independently be used at the same time.**

## 2.7 UNIGATE® IC hardware survey

The hardware of the UNIGATE® IC consists of some few standard components. The picture below shows the functional structure of the IC.



### 3 Hardware design

This chapter gives basic advise, that is required in order to load UNIGATE® IC into your own hardware designs. In the following all ports of UNIGATE® IC are described in detail.

#### 3.1 Ports

UNIGATE® IC features 32 pins in its layout as a DIL 32 component. Pin 10 - 12 and 21 - 23 as well are not wired due to the electrical isolation. The exact mechanical dimensions can be taken from chapter 12.



In the layout boreholes for ALL 32 pins have to be planned.

#### 3.2 Pinout

Pin	Technical specifications	Name	Description	Remark
1*	5V ± 5% < 250mA	Vcc	+ 5 V voltage supply	optionally 3.3 V also available
2	IN <sub>Logic</sub>	-BE	boot enable	
3	OUT <sub>Driver</sub>	Load out (SS0-)	strobe signal for synchronous, serial interface	
4	OUT <sub>Driver</sub>	Data out (SS1-)	output data for synchronous, serial interface	
5	IN <sub>Logic</sub>	Data in (MISO)	input data of the synchronous, serial interface	internally pulled up with 10 kΩ
6	OUT <sub>Logic</sub>	Load in (MOSI)	input data of the synchronous, serial interface; alternatively strobe signal of the output data	internally pulled up with 10 kΩ
7	OUT <sub>Driver</sub>	Clock (SCK)	clock pulse signal for synchronous, serial interface	
8	IN <sub>Reset</sub>	-Reset in	reset-input of the IC	
9*	connected to pin 1	Vcc	+ 5 V voltage supply	
10			connected to Pin 18	
11			connected to Pin 17	
12	nc	nc	not connected	
13	according to norm	RJ45_6	Ethernet-signal RD-	galvanically isolated insulation voltage 1000 Vrms
14	according to norm	RJ45_3	Ethernet-signal RD+	galvanically isolated insulation voltage 1000 Vrms
15	according to norm	RJ45_2	Ethernet-signal TD-	galvanically isolated insulation voltage 1000 Vrms
16	according to norm	RJ45_1	Ethernet-signal TD+	galvanically isolated insulation voltage 1000 Vrms
17	according to norm	LED-LINKACT	Ethernet linkpulses found / network data traffic	from hardware rev. B on connection see chapter 3.6
18	according to norm	Error-LED	anode of the red LED (currently not supported)	(not supported yet) connection see chapter 3.6
19	according to norm	nc	not connected	
20	according to norm	Ground (PE)	ground	from hardware rev. B on
21	nc	nc	not connected	
22	nc	nc	not connected	
23			connected to Pin 20	
24*	connected to pin 32	GND	ground supply voltage of the IC	
25		LED-FE	bus status LED (anode of the green LED)	
26	IN <sub>Logic</sub>	-Config Mode	signal to start the configuration mode	internally pulled up with 10 kΩ

27	OUT <sub>Logic</sub>	DbgTX	serial Debug TX	
28	IN <sub>Logic</sub>	DbgRX	serial Debug RX	internally pulled up with 10 kΩ
29	IN <sub>Logic</sub>	RX	serial data RX	internally pulled up with 10 kΩ
30	OUT <sub>Logic</sub>	TX	serial data TX	
31	OUT <sub>Logic</sub>	TE	transmit enable	
32*	GND	GND	ground supply voltage of the IC	

\* The supply voltage is 5 V +/- 5 %, max. 250 mA DC (optionally 3.3 V).  
The Ethernet signals are galvanically isolated. The insulation voltage is 1000 Vrms.

	V <sub>IL</sub>	V <sub>IH</sub>
IN <sub>Reset</sub>	< 0.3V / 5mA	> 1.95V / 10μA
IN <sub>Logic</sub>	< 0.8V / 0.5mA	> 1.95V / 10μA

	V <sub>OL</sub>	V <sub>OH</sub>
OUT <sub>Logic</sub>	< 0.6V / 1mA	> 3.8V / 0.1mA
OUT <sub>Driver</sub>	< 0.33V / 4mA	> 3.8V / 4mA

### 3.2.1 -Boot enable

The IC is started in the firmware update mode with the level GND during the power up process. See also chapter 11.

### 3.2.2 Load out (SPI-Master: SS0-)

Strobe signal for the synchronous serial interface. With the positive edge at this output data is taken from the connected shift registers to the physical outputs.  
In SPI mode this Pin serves as a low-active Slave-Select-Signal.

### 3.2.3 Data out (SPI-Master: SS1-)

On this line data is output on the synchronous serial interface. The most significant bit of the data is output first.  
In SPI mode this Pin serves as a low-active Slave-Select-Signal.

### 3.2.4 Data In (SPI: MISO)

Data is read in on the synchronous serial interface via this signal. The most significant bit of the data is expected first.  
In SPI mode this Pin serves as data transfer from Slave to Master.

### 3.2.5 Load In (SPI: MOSI)

This pin is the strobe signal for the input data of the synchronous serial interface.  
In SPI mode this Pin serves as data transfer Master to Slave.

### 3.2.6 Clock (SPI: SCK)

This signal is the clock line for the synchronous serial interface. That signal is equally valid for data input and data output.

### 3.2.7 -Reset In

- A reset generator is on board; with it in the normal case the reset input is not required. In this case the reset input has to be connected with VCC, in order to avoid interferences (see chapter 3.6).
- If the customer's application has to initiate a reset of the UNIGATE® IC, then the reset input can also be connected with a reset output of the customer's application instead of connecting it with VCC. Here all specifications of the reset signal, mentioned in chapter 3.2 have to be kept. The reset-impulse is supposed to last at least 10 μs.

### 3.2.8 LED-LINKACT

A green LED can be connected to that line (see chapter 3.6). It is glowing when the Gateway is connected to a working net (link pulses are being received) and it is flashing in case of network data traffic (Activity). No difference between 10 and 100 MBit/s is made.

### 3.2.9 Error-LED

This line is not supported yet and it is only meant for new future projects.

### 3.2.10 LED-FE

A red LED can be connected to this line (see chapter 3.6). It is glowing in the state of "Ethernet ok" and in the state "Config-mode" it is flashing.

### 3.2.11 -Config Mode

If the pin has the level GND, then the IC starts in the configuration mode.

### 3.2.12 DbgTX, DbgRx

They are transmission line and receive line as well of the IC's Debug-interface. For the function description of the Debug-interface see chapter 6.

### 3.2.13 TE

The transmit enable signal allows the connection of RS485 drivers to the IC's serial interface. The signal is set to High whenever the IC sends via the line TX.

### 3.2.14 TX, RX

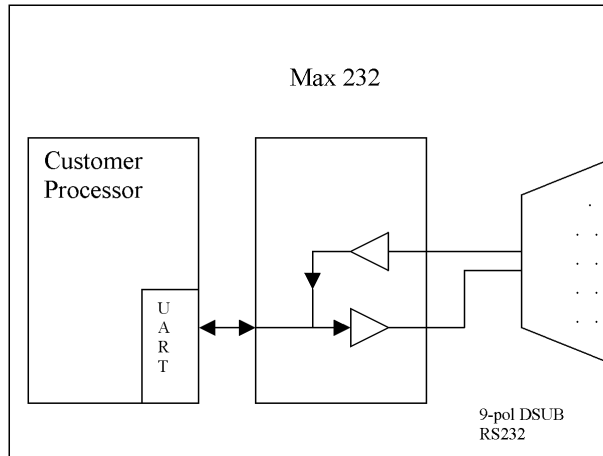
Transmission and receive line of the serial interface. This interface is programmable in accordance with the description in chapter 4.

## 3.3 Software

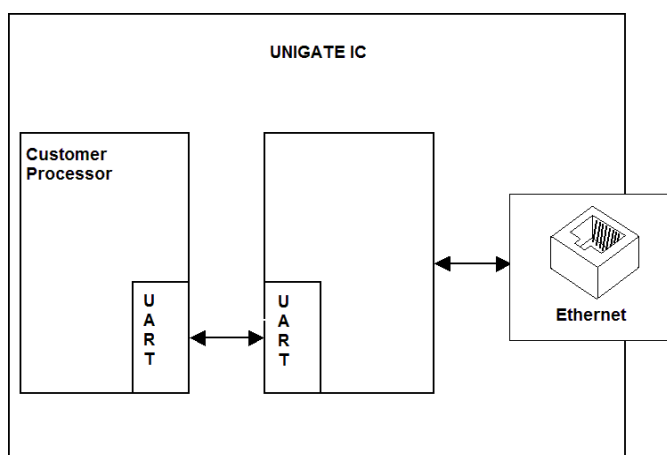
The software executes Script-commands, which in turn control the IC's hardware and they process their complete protocol by software. The Script itself can be generated by the company Deutschmann Automation or with the software Protocol Developer by yourself. For a detailed description of the Script commands of the Protocol Developer see the instruction manual Protocol Developer and the online documentation concerning Script-commands.

### 3.4 Basic line of proceeding

In theory it is enough to replace the RS232-driver that is included in your application by the UNIGATE® IC.



Your device, which on the whole is supposed to be assembled as shown above, will now be modified in a way that the Ethernet is available at the 9-pol. socket. However, a hardware redesign is necessary in order to keep the assignment in standard form.



After the RS232-driver has been replaced by the UNIGATE® IC, Ethernet is available at an RJ45-socket.

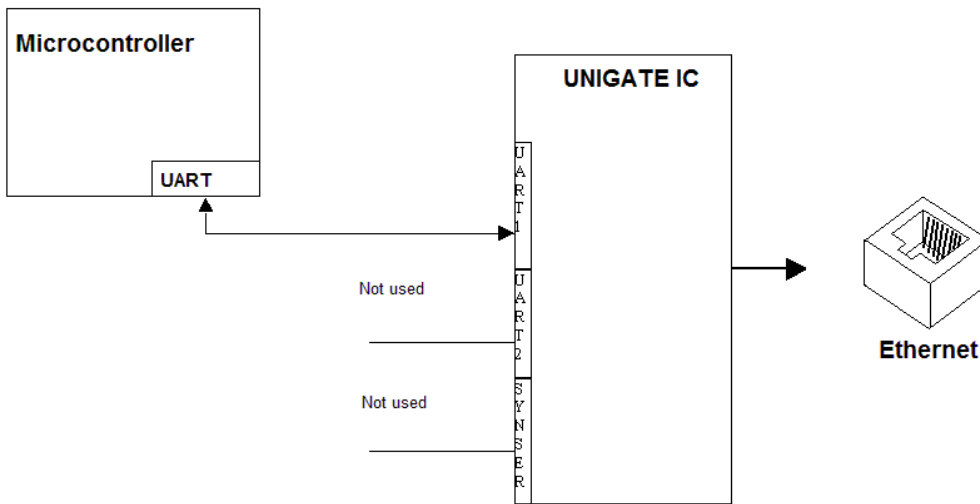
Deutschmann Automation is also offering an appropriate adapter board. With it existing devices can be adapted without re-design; see chapter 13.

### 3.5 Connection examples

Here you will find some advise that offers help for a re-design. In the following several versions are listed, that should make it easier for you to decide.

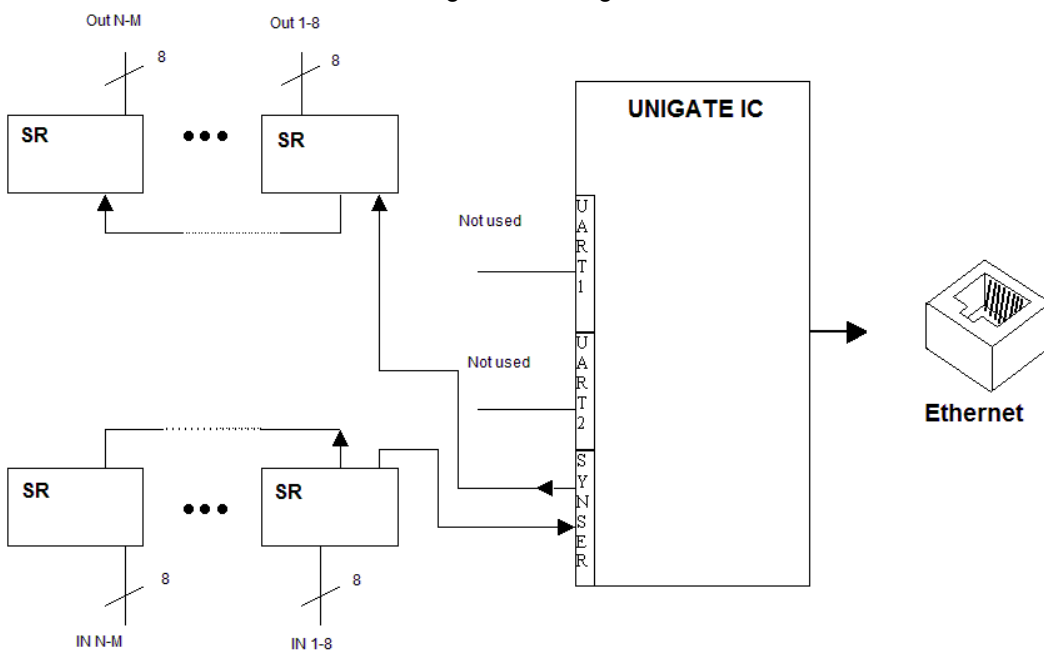


Version 1: Use as a pure link module for the bus



The UNIGATE<sup>®</sup> IC independently processes the communication with the customer's device via the TTL-interface.

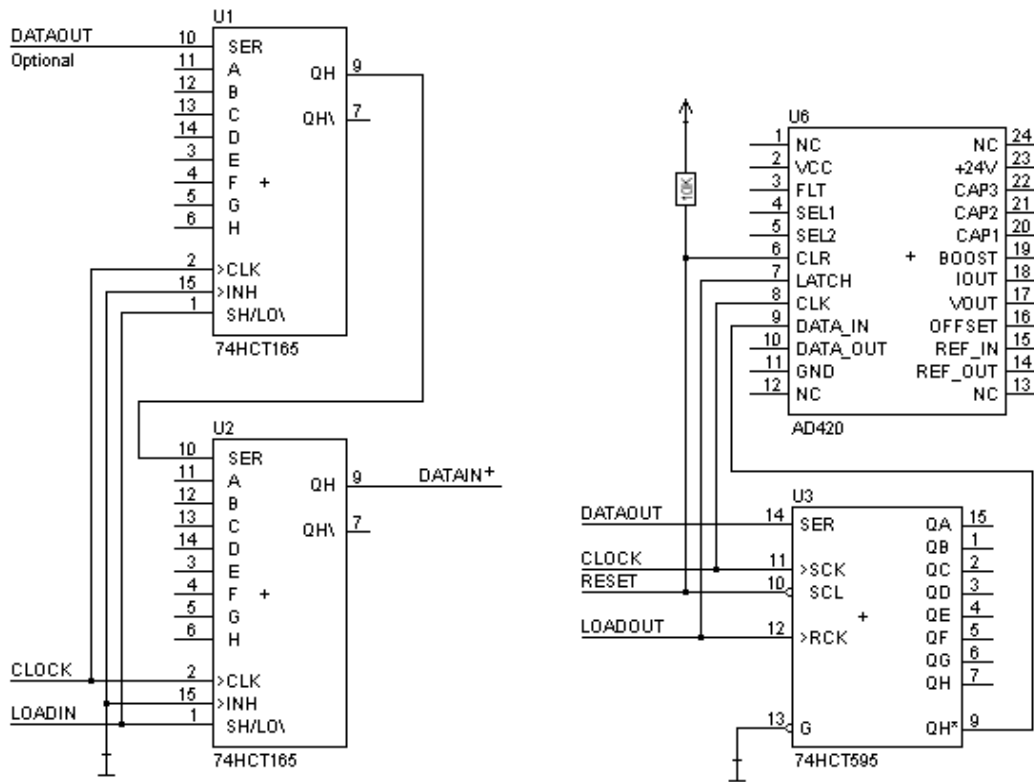
Version 2: Use of UNIGATE<sup>®</sup> IC for digital or analog I/O-modules



Here only the synchronous serial interface is used, the asynchronous serial interface is basically of no account. If you want to program the Script in your completed application, then the use of a connector for the asynchronous interface is recommended. With it you can carry out the ISP-programming.

**For this operating mode no additional controller is required on your application!**

The following circuit diagram is an example for how shift register components can be connected to the IC.

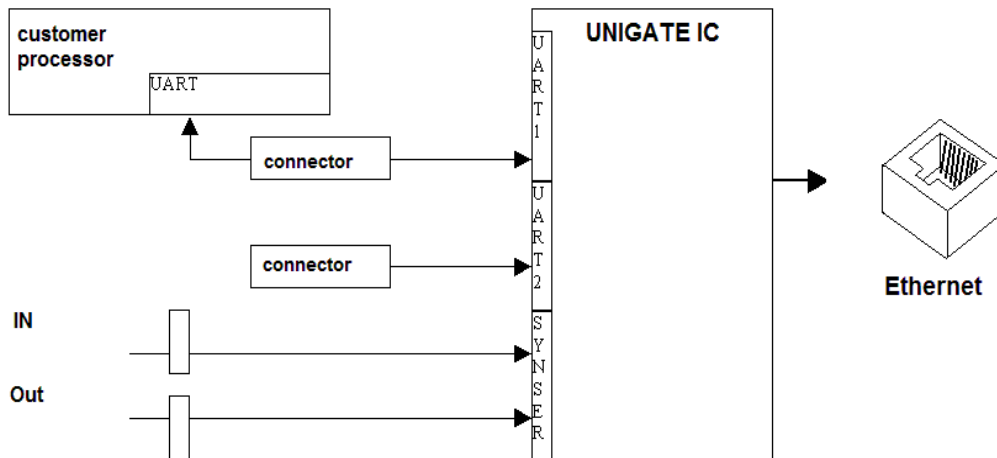


Version 3: Example for digital I/Os

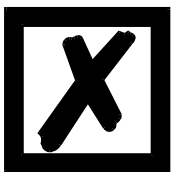
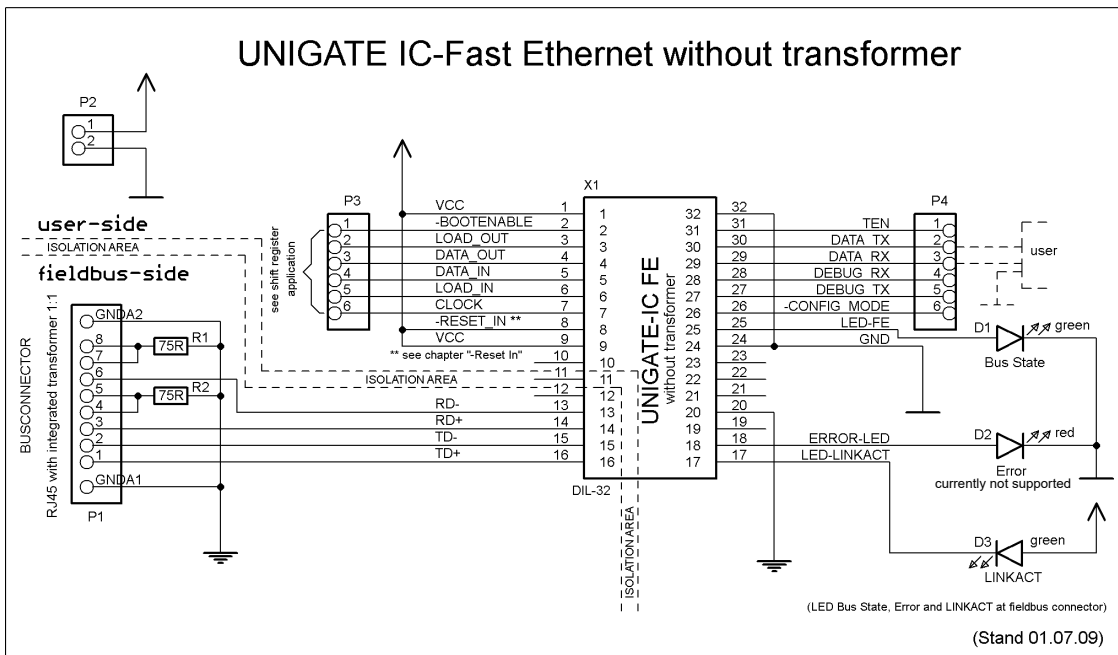
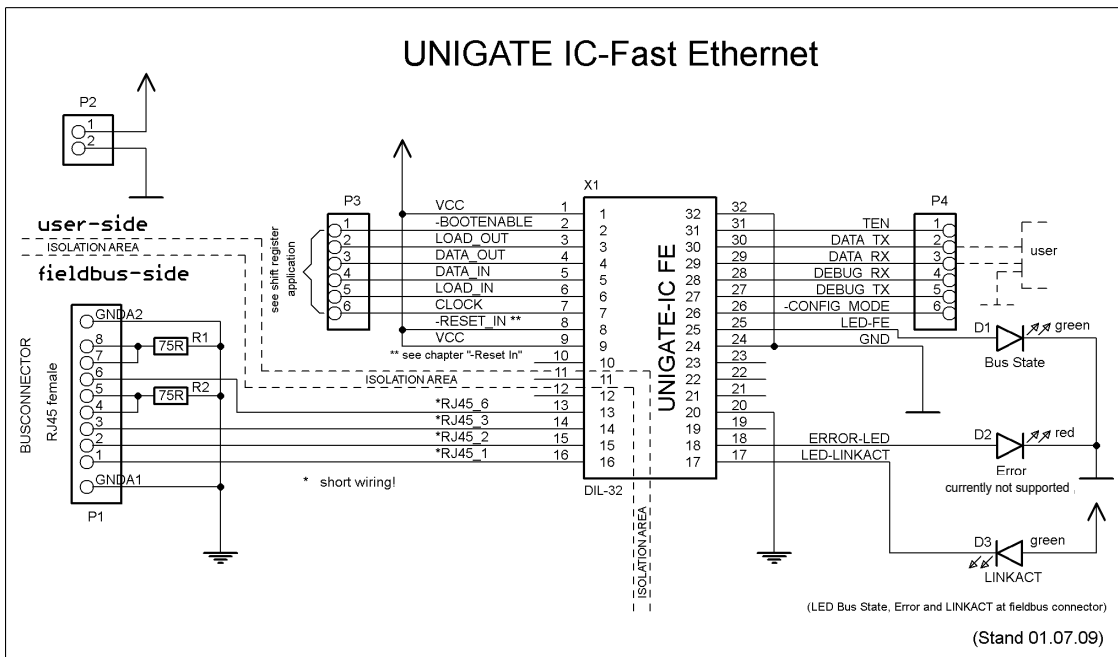
The serial synchronous and the asynchronous interface as well can be operated by UNIGATE<sup>®</sup> IC at the same time. Here the possibility results that an existing application can be extended by additional digital or analog I/Os.

In chapter 5.2 you find an example for a Script, that operates these I/Os.

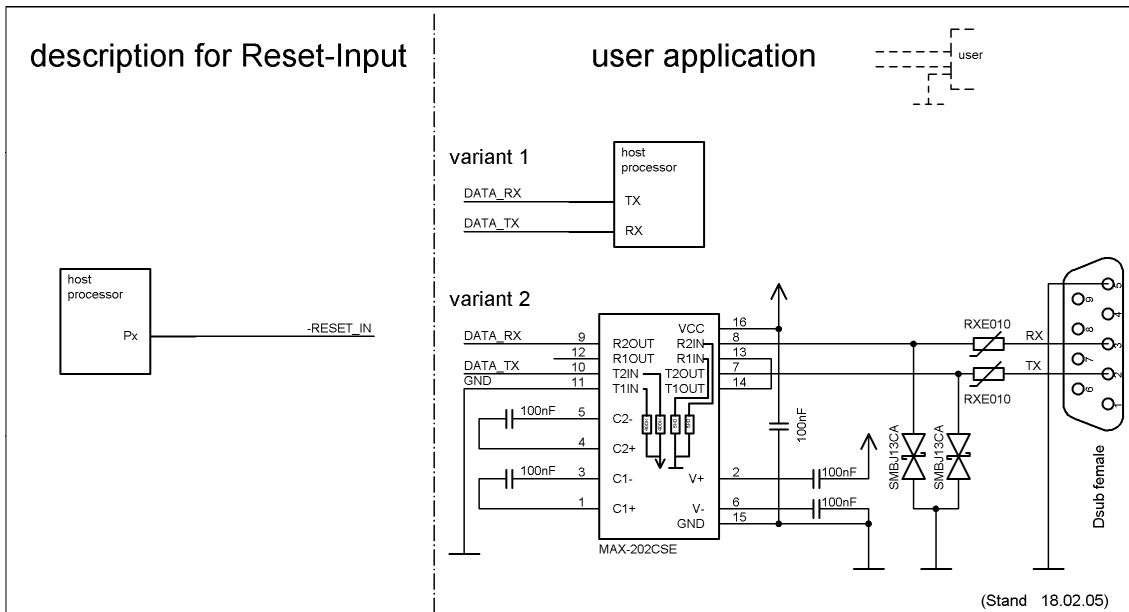
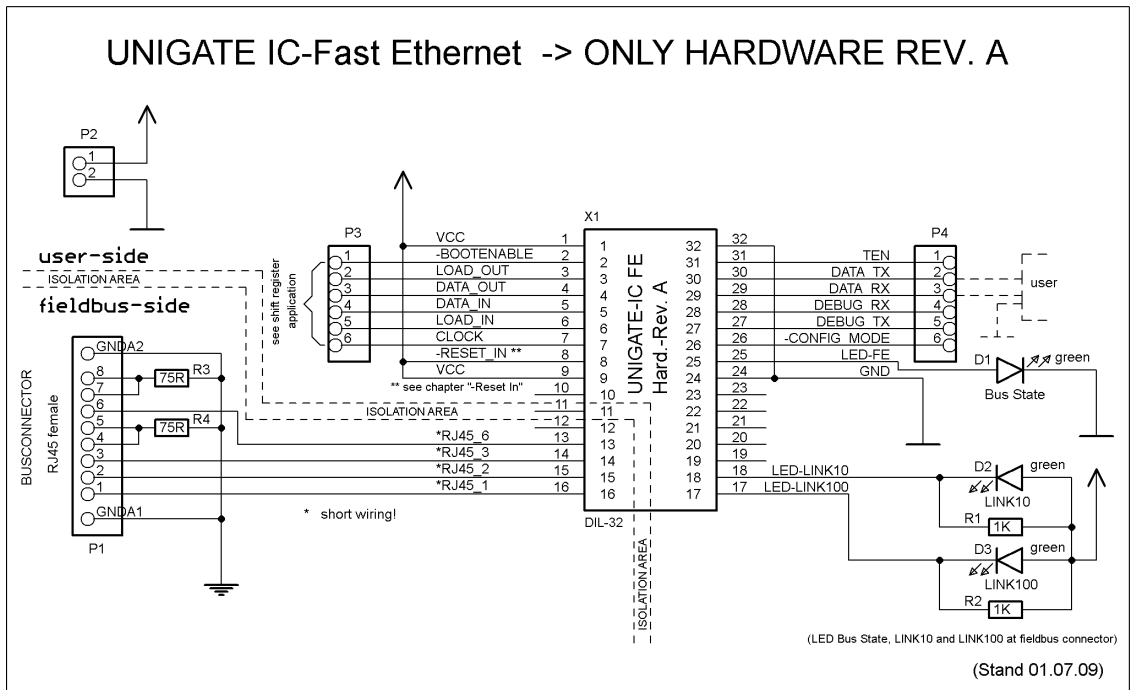
Valid for all versions: A planed plug connection of the serial interface in the application offers the possibility of an update of the firmware or the software via an external connection.



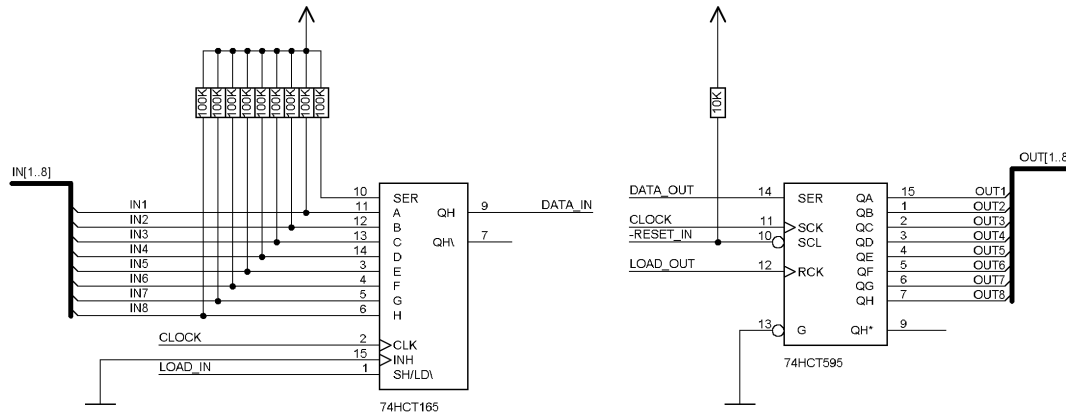
### 3.6 Layout examples



When connecting the UG-IC and the RJ45-connector it is important to make sure the signal lines RD-/RD+ resp. TD-/TD+ run as short as possible, parallel and equal in length. Because this is for analog signals, it is also advisable to not place digital lines in close proximity.



shift register application



(Stand 26.08.02)



The 74HCT595 used in this example has an undefined on-position, but therefor can set the outputs to the tri-state condition via the OutEnable-Pin 13. If it is more important to have a defined on-position in an application, and the OutEnable-pin is not necessary, the 74HCT594 can be used here.

**Note:**

The following recommendation results from the data sheet of the Wiznet W1000 used in the UNIGATE IC-FE:

**Transformer Characteristics**

Parameter	Transmit End	Receive End
Turn Ratio	1:1	1:1
Inductance	350 uH	350 uH
Symmetrical TX & RX channels for auto MDI/MDIX capability		

### 3.7 Handling (mounting the UNIGATE® IC on the carrier board)

Depending on the application and the expected shock- and vibration-conditions you can choose from the following possibilities for the UNIGATE® IC's installation on the carrier board:

- Mounting on a socket in the carrier board. If necessary solder the UNIGATE® IC to 2 or 4 pins in the socket. Normally the IC can easily be pulled out after the soldering points have been removed.
- Make arrangements for two holes next to the socket in the layout. After the UNIGATE® IC was plugged in the socket pull an isolated wire over the IC and solder it on the carrier board at the specified holes.
- Fasten the UNIGATE® IC With a wire or a tie wrap on the socket.
- Manual soldering directly on the carrier board.
- Automatic soldering directly on the carrier board, whereas „selective“ soldering is essential (no wave soldering)

The advantage of the socketed variant is the easy download of Script- and Firmware-updates, if the carrier board is not designed for it. Besides, that way the Fieldbus can be changed easily by changing the UNIGATE® IC if the corresponding plug connectors are provided on the carrier board. Another advantage is, that - normally - only a reflow soldering of the carrier board is necessary.

The advantage of the soldered variant is, that the installation height is lower and a higher shock- and vibration-safety is provided.

### 3.8 Requirement for Ethernet-Interface

There is an extremely large number of suppliers for RJ45 connectors (with and without integrated Ethernet transformer), or single Ethernet transformers on the market, therefore it is not possible for us to test all possibilities. If you consider that there are various qualities (SMD / THT, with / without LED, vertical / horizontal, with / without EMC springs tab at the top / bottom, single / multiple times, etc.) with RJ45 connectors alone, it is probably understandable.

In General, RJ45 connectors and the external or built-in Ethernet transformer must meet the following properties:

#### **Required parameters for Ethernet Transformer:**

Turns ratio 1 CT: 1 CT  $\pm$  5%

Open Circuit Inductance 350 uH (min) @ 10 mV, 10 kHz

Insertion Loss 1.1 dB (max)

1500 Vrms dielectric, 1 minute

#### **Required parameters for RJ45 connector:**

CAT5, shielded if possible

To enable a quick start in the selection of appropriate components, we have compiled a list of order numbers of Würth Elektronik below, where we source our components. Of course, other manufacturers are possible, so the following list is to be considered exemplary.

#### **Ethernet transformer 10/100 Base-T 1:1**

We mainly use: Order-No. 749 010 014

#### **RJ45 jack with transformer**

We mainly use: Order-No. 615 008 140 121

#### **RJ45 jack (single or multiple) with integrated transformer**

To be cost-effective and more flexible we don't use RJ45 connectors with integrated transformers. Technically, however, nothing speaks against it.

We exemplary tested: Order-No. 749 905 100 1

For more information:

We had bad experiences with SMT connectors in the past, because in the field they got demolished every now and then due to mechanical loads.

## 4 The serial interface

### 4.1 Overview

The serial interface is the most important connection between the UNIGATE® IC and the micro controller of your application. The interface is designed in a way so that your application at least does not have to be changed on the software-side. The wide range of services of the UNIGATE® IC's serial interface constitutes the basis for it. The UNIGATE® IC allows to connect of controllers with a baudrate of 110 baud to 625 kbaud. The baudrate for the communication itself is permanently stored in the module. The maximum size for IO-data can be read-out with the Script command `"Get RSOutBufFree16"`.

Depending on the read-in Script of the UNIGATE® IC, the module carries out actions independently, in order to identify data from the connected device. For customers who already have a software-adaptation at the company Deutschmann Automation, this protocol as well or a Script after an adaptation can be processed by the IC.

Anyway, the IC will take over the communication with the fieldbus independently.

### 4.2 Initialization of the serial interface

The initialization of the interface is carried out by Script-commands, such as `"Set baudrate"`, `"Set databits"`, `"Set parity"`. For a detailed description of these commands see the online documentation for the Protocol Developer or the instruction manual for the Protocol Developer.

### 4.3 Use of the serial interface

The serial interface can freely be programmed by the user. Efficient Script-commands for sending and receiving data are available; just to mention some possibilities: such as waiting with timeout for a character, waiting for a fixed number of characters or also sending and receiving data in the Modbus RTU. A reference to these commands is offered in the online documentation for the Protocol Developer as well as in the instruction manual for the Protocol Developer.

### 4.4 Further operation modes

In the modes configuration mode and firmware-update mode the serial interface also serves to configure the standard software or to carry out a firmware-update. More details can be found in chapter 11.5.



## 5 Synchronous serial interface

The synchronous serial interface of the UNIGATE® IC is used to connect clocked shift registers or components that have a Serial Peripheral Interface (SPI).

It allows

- the expansion of the IC for digital inputs and outputs (for example for driving LEDs or for reading switch positions)
- communicate with microcontrollers or
- the control of DA and AD converters.

Connection examples are give in chapter 3.

By using the synchronous serial interface can realize products that can work without another microcontroller (stand-alone mode). Examples are sensor products or digital IO modules

### 5.1 Shift register operation

Before the interface can be used, it has to be initialized by setting various Script parameters. (see chapter 5.1.1)

The parameters „ShiftRegisterInputType“ and „ShiftRegisterOutputType“ allow the use of different shift register types, which differ in the polarity of the shift register signals. To use the shift register types 74595 and 74165, for example, the values „RiseClk\_RiseLoad“ and „RiseClk\_LowLoad“ can be set.

The shift register width is set by the parameter „ShiftRegisterInputBitLength“ and „ShiftRegisterOutputBitLength“ The maximum width is 256 bits.

The data exchange with the connected shift registers ensues with the commands „WriteShiftRegister“, „ReadShiftRegister“ or bidirectional with the command „ShiftRegisterDataExchange“. The clock rate is between 280 kHz and 320 kHz.

Further information on the commands and parameter values can be found in the Help section of the Protocol Developer Software. On request, the Deutschmann Script language can be complemented by additional parameter values in order to support other types of shift registers.

#### 5.1.1 Example-Script

Note: The script example refers to the circuit example in chapter 3.5.

```
var InBuffer: Buffer[2];
var OutBuffer: Buffer[2];
MoveConst( OutBuffer[0], #0x58#0x21 );

Set( ShiftRegisterInputType, RiseClock_FallLoad );
Set( ShiftRegisterOutputType, RiseClock_RiseLoad );
```

```
Set( ShiftRegisterInputBitLength, 16 );
Set( ShiftRegisterOutputBitLength, 16 );

WriteShiftRegister( OutBuffer[0] );
ReadShiftRegister( InBuffer[0] );

// Input data is now in the INBuffer
// 0x58 is applied to the outputs of the analog converter
// 0x21 at the shift register's outputs
```

## 5.2 SPI mode

Before the interface can be used in SPI mode, this must be initialized. The command `InitSPI` sets the operating type, the mode (signal polarity and phase) and the clock frequency.

The data exchange ensues with the command `ExchangeSPI`. The maximum clock frequency is between 1 and 5 MHz, depending on the hardware. For details please see the IC-Pinout list in the download area of our website.

Please also refer to the script commands documentation in the online help of the Protocol Developer.

### 5.2.1 Example-Script

```
var L_Freq      : long;
var b_Channel   : byte;
var w_Len       : word;
var a_BufOut    : buffer[100];
var a_BufIn     : buffer[100];

moveconst( L_Freq, 1000000); // 1 MHz
InitSPI( 1 , 0 , L_Freq );

moveconst( b_Chanel, 0 );
moveconst( w_Len, 11 );
moveconst( a_BufOut[0], "Hello World" );
ExchangeSPI( b_Channel , w_Len , a_BufOut[0] , a_BufIn[0] );
```

## **6 The Debug-interface**

### **6.1 Overview of the Debug-interface**

The UNIGATE® IC features a Debug-interface, that allows a step-by-step processing of a Script. Normally this interface is only required for the development of a Script.

### **6.2 Starting in the Debug-mode**

When applying power to the UNIGATE® IC (power up) the firmware will output the binary character 0 (0x00) after a self-test was carried out on this interface. If the IC receives an acknowledgement via this interface within 500 ms, it is in the Debug-mode. The acknowledgement is the ASCII-character O (0x4F).

With the start in the Debug-mode the further execution of Script-commands will be put to a stop.

### **6.3 Communication parameter for the Debug-interface**

The Debug-interface is always operating with 9600 baud, no parity, 8 data bit, 1 stop bit. It is not possible to change this parameter in the Protocol Developer. Please consider the fact that these settings have to be in accordance with those of the PC-COM-interface and that the flow control (protocol) has to be set on „none“ there.

### **6.4 Possibilities with the Debug-interface**

Usually the Protocol Developer is connected to the Debug-interface. With it a step-by-step processing of a Script, monitoring jumps and decisions and looking at memory areas is possible. Moreover breakpoints can be set. It basically possesses all characteristics a software-development tool is typically supposed to have. However, it is also possible to carry out a Scrip-update via this interface.

### **6.5 Commands of the Debug-interface**

The commands for the use of the Debug-interface are described in the instruction manual Protocol Developer.

## 7 Script and configuration

### 7.1 Overview

The script stored in the UNIGATE® IC, as well as the configuration, can be replaced or updated via the serial interface (application) in the configuration mode.

### 7.2 The configuration mode

If the pin „ConfigMode“ pulled to GND during the PowerUp or Reset, then the UNIGATE® IC starts in the configuration mode. In this mode it is possible to communicate with the IC without processing the regular software. In this mode it is possible to change the UNIGATE® IC's settings of the standard software or to write a new Script in the UNIGATE® IC. It shows its start in the configuration mode by issuing a status message, which might look as follows:

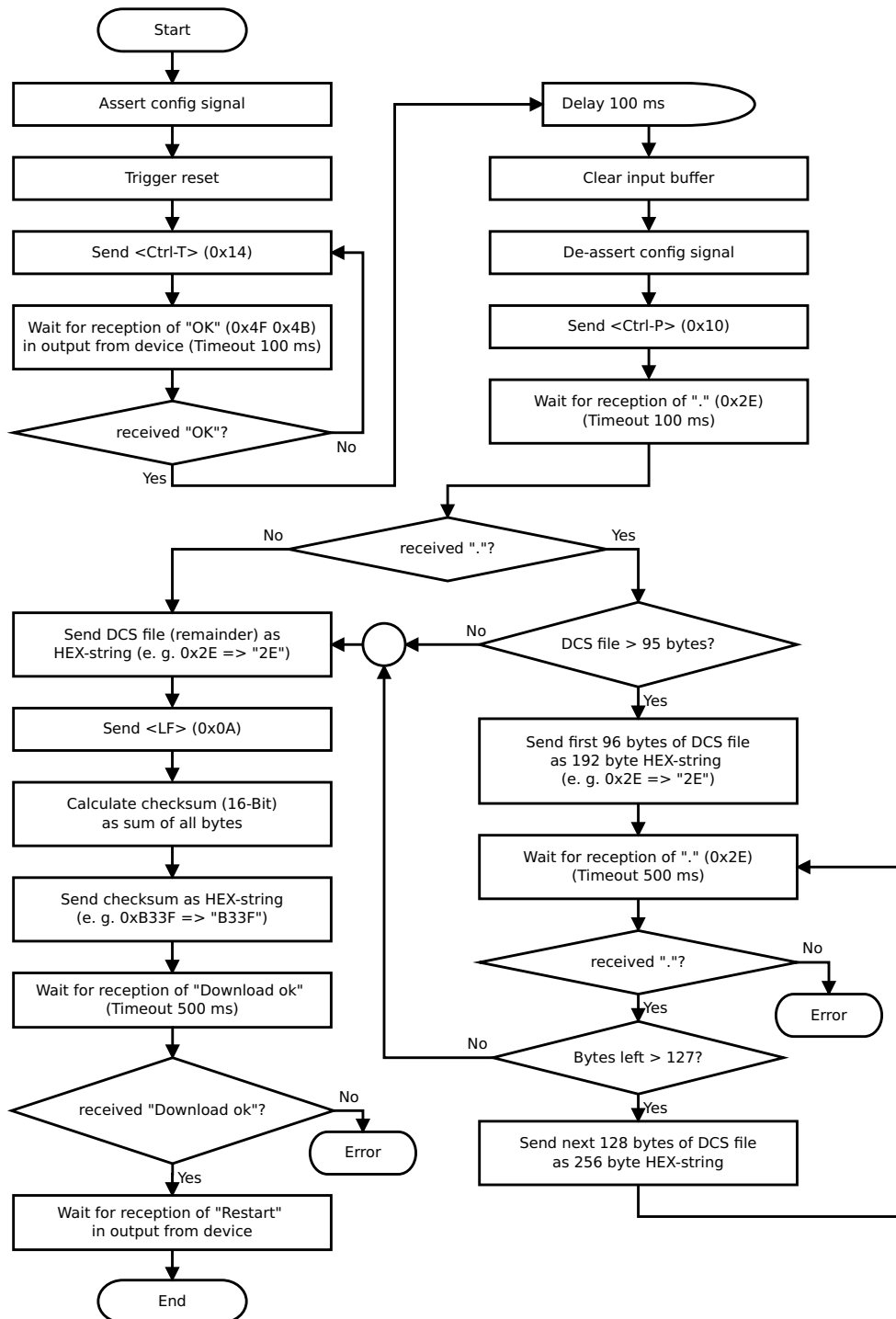
```
IC-FE-SC V2.21[27] (c)dA Script(8k)="Leer" Author="Deutschmann Automation GmbH"  
Version="1.0" Date=21.08.2001 SN=47110001 IP=0.0.0.0.
```

The configuration of a UNIGATE® IC Fast Ethernet is restricted to setting the Ethernet-address (see also chapter 9.5).

### 7.3 Update the Script

- The preferred option is to insert the UNIGATE® IC into the base board from Deutschmann (Developer Board UNIGATE® IC-AB) and use the Deutschmann tools (software WINGATE with „Write Script“ under „File“ or with the software ScriptProgramTool).
- You can also automatically replace the script in your application from your host (see flowchart)

### Script Download



**The operational sequence is as follows:**

The Gateway has to be in the config-mode.

The script-download is initiated with "Ctrl-P (=0x10)".

After that the data follows byte by byte as ASCII-hex-characters.

The download is terminated with a "LF (=0x0A)".

Afterwards the word-checksum follows as ASCII-hex-characters.

The Gateway responds with a clear text reply to that download and carries out a warm start.

Example:

The following 4-bytes script is supposed to be downloaded: 0x01 0x12 0x5A 0x23

The sum of the bytes is 0x0090 as checksum.

Then the following sequence is to be sent:

1. 0x10 Ctrl-P
2. 0x30 '0'
3. 0x31 '1'
4. 0x31 '1'
5. 0x32 '2'
6. 0x35 '5'
7. 0x41 'A'
8. 0x32 '2'
9. 0x33 '3'
10. 0x0A LF
11. 0x30 '0'
12. 0x30 '0'
13. 0x39 '9'
14. 0x30 '0'

Gateway's reply: "Download ok"

## 7.4 Configuration of the UNIGATE® IC

UNIGATE® IC is delivered with an empty Script.

The configuration of the UNIGATE® IC - Ethernet is restricted to the setting of the Ethernet-address.

### 7.4.1 Ethernet

- Protocol (UDP/IP or TCP/IP), up to four connections at once
- Baud rate: 10/100 MBit/s autodetect
- IP-address (Gateway)
- Ethernet (MAC-address)
- IP-destination host

### 7.4.2 RS232/RS485/RS422

- RS-type: RS232
  - Start bit: 1
  - Data bits: 8
  - Stop bit: 1
  - Parity: None
  - Baud rate: 9600 Baud
- Default setting. This configuration can be changed via the Script.

## 8 Generating a Script

### 8.1 What is a Script?

A Script is a sequence of commands, that are executed in that exact order. Because of the fact that also mechanisms are given that control the program flow in the Script it is also possible to assemble more complex processes from these simple commands.

The Script is memory-oriented. It means that all variables always refer to one memory area. While developing a Script you do not have to take care of the memory management though. The Protocol Developer takes on this responsibility for you.

### 8.2 Memory efficiency of the programs

A Script command can carry out e. g. a complex checksum like a CRC-16 calculation via data. For the coding of this command only 9 byte are required as memory space (for the command itself). This is only possible when these complex commands are contained in a library.

A further advantage of this library is, that the underlying functions have been in practical use for a couple of years and therefore can be described as 'void of errors'. As these commands are also present in the native code for the controller, at this point also the runtime performance of the Script is favorable.

### 8.3 What can you do with a Script device?

Our Script devices are in the position to process a lot of commands. In this case a command is always a small firmly outlined task. All commands can be put into classes or groups. A group of commands deals with the communication in general. This group's commands enable the gateway to send and receive data on the serial side as well as on the bus-side.

### 8.4 Independence of buses

Basically the Scripts do not depend on the bus, they are supposed to operate on. It means that a Script which was developed on a Profibus gateway can also be operated on an Interbus without changes, since the functioning of these buses is very similar. In order to also process this Script on an Ethernet gateway, perhaps further adjustments have to be made in the Script, so that the Script can be executed reasonably.

There are no fixed rules how which Scripts have to operate properly. When writing a Script you should take into account on which target hardware the Script is to be executed, so the necessary settings for the respective buses can be made.

The Ethernet gateway has 4 communication channels.

For the channels the following adjustments in the Script in each case have to be made:

- The port numbers (destination-port and source-port)
- At client operation TCP or at UDP the destination-IP-address
- The mode or the protocol of the channel:

0 = TCP-server,  
1 = TCP-client,  
2 = UDP,  
3 = Channel not used (closed)

Without these settings a connection to the gateway cannot be set up via the Ethernet. Only ICMP-data traffic (PING) is possible.



## 8.5 Further settings at the gateway

Most devices require no further adjustments, except for those made in the Script itself. However, there are also exceptions to it. These settings are made by means of the software WINGATE. If you know our UNIGATE®-series, you are already familiar with the proceeding with it. An example is the adjustment of the IP-address and the net-mask of an Ethernet-gateway. These values have to be known as fixed values and are not available for the runtime. Another reason for the configuration of the values in WINGATE is the following: After an update of the Script these values remain untouched, i. e. the settings that were made once are still available after a change of the Script.

Only this way it is also possible that the same Script operates on different Ethernet-gateways, that feature different IP-addresses.

## 8.6 The use of the Protocol Developer

The Protocol Developer is a tool for an easy generation of a Script for our Script gateways. Its operation is exactly aimed at this use. After starting the program the Script that was loaded the last time is loaded again, provided that it is not the first start.

Typical for Windows Script commands can be added by means of the mouse or the keyboard. As far as defined and required for the corresponding command, the dialog to the corresponding command is displayed, and after entering the values the right text is automatically added to the Script. The insertion of new commands by the Protocol Developer is carried out in a way that existing commands will not be overwritten. Generally a new command is inserted in front of the one where the cursor is positioned. Of course the commands can also be written by means of the keyboard or already written commands can also be modified.

## 8.7 Accuracies of the baud rates at UNIGATE® IC

The baud rate of the serial interface is derived from the processor's crystal frequency.

Meanwhile all Script-gateways are working with a crystal frequency of 40 MHz.

You can enter any desired integer baud rate into the Script. After that the firmware adjusts the baud rate, that can be derived the most precisely from the crystal frequency.

The baud rate the gateway is actually working with (BaudIst) can be determined as follows:

$$\begin{aligned} \text{BaudIst} &= (\text{F32} / \text{K}) \\ \text{F32} &= \text{Crystal frequency [Hz]} / 32 \\ \text{K} &= \text{Round}(\text{F32} / \text{BaudSoll}); \\ &\quad \text{Round}() \text{ is a commercial roundoff} \end{aligned}$$

Example:

The actual baud rate is to be calculated, when 9600 baud are pre-set, where the gateway is operated with 40 MHz:

$$\begin{aligned} \text{F32} &= 40000000 / 32 = 1250000 \\ \text{K} &= \text{Round}(1250000 / 9600) = \text{Round}(130.208) = 130 \\ \text{BaudIst} &= 1250000 / 130 = 9615.38 \end{aligned}$$

I. e.: The baud rate actually adjusted by the gateway is 9615.38 baud

The resulting error in per cent can be calculated as follows:

$$\text{Error}[\%] = (\text{abs}(\text{BaudIst} - \text{BaudSoll}) / \text{BaudSoll}) * 100$$

In our example the following error results:

Error =  $(\text{abs}(9615.38 - 9600) / 9600) * 100 = 0.16\%$

In practise errors below 2% can be tolerated!

In the following please find a listing of baud rates at a 40 MHz-crystal frequency with the corresponding errors:

4800 baud:	0.16%
9600 baud:	0.16%
19200 baud:	0.16%
38400 baud:	1.35%
57600 baud:	1.35%
62500 baud:	0%
115200 baud:	1.35%
312500 baud:	0%
625000 baud:	0%

## 8.8 Script processing times

The Script is translated by the Protocol Developer and the consequently generated code is loaded into the Gateway. Now the processor in the Gateway interprets this code. In this case, there are commands that can be processed very fast (e. g. "Set Parameter"). There are also commands, however, that take longer (e. g. copying 1000 bytes). Consequently, for one thing the processing time differs due to the kind of Script command. But the processing time of the Script commands is considerably more determined by the processor time that is available for this process. Since the processor has to carry out several tasks simultaneously (multitasking system) only a part of the processor's capacity is available for the Script processing. The following tasks - in the order of priority - are executed on the processor:

- Sending and receiving data at the Debug-interface (provided that the Protocol Developer has been started on the PC)
- Sending and receiving data at the RS-interface
- Sending and receiving data at the Fieldbus-interface
- Tasks controlled via internal clock (1 ms) (e. g. flashing of an LED)
- Processing of the Script

From experience approximately 0.5 ms can be calculated for each Script line. This value confirmed itself again and again in many projects as a standard value. He is always quite right if the processor has enough time available for the Script processing.

By means of the tasks mentioned above, the following recommendation can be formulated in order to receive a rather fast Script processing:

- Deactivate the Debug-interface (it is the normal case in the serial use)
- Keep the data length at the RS-interface as small as possible. The baud rate is not the problem here, but the amount of characters which are transferred per second.
- Do not unnecessarily extend the data length at the Fieldbus side. Especially at acyclical bus data, if possible do only send them when changes were made. The data length at buses that are configured to a fixed length (e. g. PROFIBUS) should not be longer than absolutely necessary.

If the processing time should be too large in spite of these measures, there is the possibility to generate a customized Script command, that executes several tasks in one Script command. Please contact our support department for this purpose.

## 9 Ethernet

Each Ethernet-Client processor with TCP/IP network-protocol in a 10/100 MBit/s Ethernet can exchange data with the gateway.

### 9.1 Network-addresses, network-connections

After switching on, the gateway is waiting for data communication with a network-participant. In this case the gateway is always prepared to react to ICMP messages (e. g. **PING** Request and Reply). The functions of the ARP-protocol are also available.

### 9.2 TCP-connection setup

In the characteristic application in the TCP/IP-protocol, after switching on, the gateway is in the state "Passive Open" under an IP-address and port number that was determined in the configuration. A Client processor is in the position to open a TCP/IP connection with the gateway under the port determined in the configuration. After a successful connecting, data can be exchanged.

### 9.3 Data exchange

At the protocol TCP/IP, a full duplex data connection is available after establishing a connection between the gateway and the attached Ethernet-Client. The data stream is protected by the TCP/IP-protocol in both directions.

When operating with UDP/IP-protocol, no connection is established before data is transferred. In this case the application is responsible for the control of the data flow as well as for the backup of the data.

#### 9.3.1 TCP or UDP?

TCP is a connection-oriented protocol: Here a fixed logical connection between Client and Server exists in the course of the data communication. TCP features all mechanisms, that are required, in order to open a connection and to guarantee a flawless data transfer across the network and then again close the connection. For that reason the protocol software creates and administers own buffers for each connection. In case a lot of UNIGATE<sup>®</sup>-servers are to be addressed from one processor at the same time, storage limits in the processor might result in an extreme case.

In contrast to TCP, UDP does not have mechanisms available to repeat data packets or to check them on their completeness. The data communication with UDP is to be recommended if a parent protocol guarantees a flawless transmission between the terminal device at the UNIGATE<sup>®</sup>-server and the application on the TCP/IP-station anyhow.

### 9.4 Data exchange mode

The gateway has to be in the data exchange mode, so that a data exchange between the RS-side of the gateway and the fieldbus is possible. As long as the gateway is not in the configuration mode or the test mode, the data exchange mode is active. In the data exchange mode the gateway will carry out the set protocol with those parameters preset through WINGATE.

#### 9.4.1 Direct data exchange

In the Ethernet the data from the RS-interface are represented unchanged via a TCP/IP connection.

## 9.4.2 MODBUS-TCP

The Modbus protocol is already available as Script for the serial interface for all Script gateways. Now this additional function can be adjusted at the Fast Ethernet gateway so that the Modbus data can be made available as TCP-Modbus data packet on the Ethernet side.

(MODBUS-TCP).

For this purpose the channel that is used for this feature has to be set up as MODBUS-TCP channel in the Script.

For this function a running Modbus-Script is required.

## 9.4.3 E-mail

On occurrence of particular events it is possible to send an e-mail to certain subscribers of a mailserver. (The event is to be queried from the Script.) In the data that are received by the serial interface or that are to be output at the serial interface certain characters or character strings can be analyzed. On appearance of a particular sequence an e-mail that was prepared before and that was written in the Script can be sent to one or several subscribers. For this purpose the e-mail is sent to a webserver.

This e-mail function is called up from the Script.

## 9.4.4 Server

### 9.4.4.1 Webserver

Websites can be called up through a communication channel that has been set up as webserver channel via a Script. Here the internal data system is used. Several websites can be placed or rather websites, image files and Java-applets can be called up. This way it is also possible to represent the dynamically changing data of an application, that is connected to the serial interface (shift register). Apart from that it is possible to remote-control an application with control elements on the website or to transmit data to this application.

Dynamic data on a website:

Data from the devices that are connected to the serial interface or to a shift register can be represented on a website via a Java-applet that is embedded in this website.

An additional data channel which is meant for the data exchange for this application is to be set in the UNIGATE<sup>®</sup> Script.

After the Java-applet has been loaded by the browser it opens the connection to the UNIGATE which is meant for the data exchange. (UNIGATE<sup>®</sup> IP-address and data connection's port number)

After that the applet carries out the data exchange and the data's representation on the website.

The webserver is set up once by initializing the channel in the Script.

In case the webserver is used with a main page, pictures and a Java-applet, then 2 or 3 webserver channels are to be installed in the Script.

For loading the applet and the pictures the browser opens additional connections.

Additionally the existence of data files, which can be called up as website, in the data system has to be guaranteed.

The webserver is running irrespective of the Script.

### 9.4.4.2 FTP-server

For this function of the FTP-server 2 of the 4 available communication channels have to be set up. One of the channels is in charge of the control, the other channel is responsible for the data transmission. Once that the set up of the channels has been carried out initially in the Script, it is possible on the Ethernet side to store files in the internal file system, to load files, to delete files etc...with a FTP-client-program.

**Available functions:**

PUT = Create and write file

GET = Read file

DIR = Read directory

DEL = Delete file

DEL \*.\* = Deleting all files and initializing (mapping) the file system.

**Warning:**

**The Script- and config-file will be deleted also.**

Subdirectories are not intended. For that reason you cannot switch to subdirectories and subdirectories cannot be created. For the FTP-server the two channels have to be set up initially in the Script.

The FTP-server is running irrespective of the Script.

In the config-mode the FTP-server is automatically available.

**9.4.4.3 Script update via FTP**

**Please note:** Only Version „FEX“, see chapter 12.2.1.

The dcs-file generated by the Protocol Developer has to be stored as "script.dcs" by the FTP on the Gateway. When the Gateway starts up, it identifies and transfers the file and then it deletes the file "script.dcs".

**9.4.4.4 System configuration update via FTP**

**Please note:** Only Version „FEX“, see chapter 12.2.1.

A WINGATE gwc-file has to be stored on the Gateway as "SYSTEM.GWC" via FTP. When the Gateway is started, it identifies this file, transfers the new configuration and then deletes the file "SYSTEM.GWC".

**9.4.4.5 File system**

A file system is available. The gateway is equipped with an additional memory module that can store data of the file system permanently. It is possible to store up to 128 files in the file system. The file names may exist of up to 24 characters. At present the maximum memory capacity is 1 MByte (up to hardware rev. D 256 KByte). On request up to 8MByte can be assembled.

**9.5 Setting the Ethernet-address**

Setting the address through the configuration

The UNIGATE® IC has to be in the configuration mode (see also chapter 7.2 'The configuration mode'). With WINGATE it is now possible to set the address. This address is preserved until it will be changed again.

**Script example for the initialization of the Ethernet**

```
var InSize: word;
var OutSize: word;

Set ( EN_SOURCE_PORT , 2000 ) ;
Set ( EN_Destination_Port , 2000

BusStart;
// the Ethernet ASIC is ready now.
// from now on the Master CAN configure the participant.
// However, that does not mean that the configuration of the
// participant has already been carried out by the Master.

wait (Bus_Active);
// the Ethernet is now in the state of Data Exchange
// This command might take a very long time and is
// not interruptible!
// Now it is also known to the Script with which configuration
// the Slave was put into operation by the Master.

Get ( BusInputSize, InSize);
Get ( BusOutputSize, OutSize);
// InSize and OutSize ar from the IC's point of view!

// It is possible to read out data from the bus
// all available bytes should be read.
var InBuffer: Buffer[100];
Readbus ( InBuffer[0], InSize) ;

// It is now possible to write data.
// You must not write more bytes than available.
var OutBuffer: Buffer[100];
WriteBus ( OutBuffer[0], OutSize );
```

## 10 Error handling at UNIGATE® IC

A distinction can be made between two categories of system-errors:

Serious errors (1-4): In this case, the Gateway must be switched off and switched back on again. If the error occurs again, the Gateway must be exchanged and returned for repair.

Warnings (6-15): These warnings are displayed for one minute simply for information purposes and are then automatically reset. If such warnings occur frequently, please inform After-Sales Service.

The system-error can be read-out via the Script.

In the configuration mode these displays are not valid and only meant for internal use.

Error no.	Error description
0	Reserved
1	Hardware fault
2	EEROM error
3	Internal memory error
4	Fieldbus hardware error
5	Script error
6	Reserved
7	RS-transmit buffer overflow
8	RS-receive buffer overflow
9	RS timeout
10	General fieldbus error
11	Parity-or frame-check-error
12	Reserved
13	Fieldbus configuration error
14	Fieldbus data buffer overflow
15	Reserved

Table 1: Error handling at UNIGATE® IC

## 11 Firmware-update

### 11.1 Overview

UNIGATE® IC has a 64 kbyte flash memory for the firmware. In the firmware-update-mode the firmware can be replaced via the UNIGATE® IC's serial interface.

### 11.2 Adjusting the firmware-update-mode

#### 11.2.1 Adjustment by hardware

UNIGATE® IC can be brought to the firmware-update-mode by the hardware. For it the signal - BE (boot enable) has to be pulled to the potential GND during the Power-up-process.

#### 11.2.2 Adjustment by software

If the UNIGATE® IC is in the configuration mode (see chapter 7.2) it can be brought to the firmware-update-mode interactively through the command CTRL-F (0x06). After sending the command a security query follows, that has to be answered with J or N (J = Yes, N = No). After a positive confirmation the IC is re-started in the firmware-update-mode.

### 11.3 Execution of the firmware-update

The safest way for the firmware-update is the use of the basic board combined with the software "FDT.EXE" (firmware-download-tool). These tools are available from Deutschmann Automation (see chapter 13).

### 11.4 Note on safety

The firmware-update should only be carried out when there is no other possibility left. A firmware-update-process that has already been started CANNOT be undone. With it the previously used firmware is permanently unusable.

### 11.5 Operation mode of the IC

#### Standard-operation mode

This mode is required for the regular use of the IC. In this mode the IC will process all Script-commands and normally exchange the corresponding user data. The bus as well is operated in this mode through the IC.

#### Configuration mode

In the configuration mode the UNIGATE® IC will carry out a self-test after the start (or after a reset). After a successful self-test it will wait for further commands. Here it is possible to load a translated Script into the unit or to initialize the firmware-download-mode.

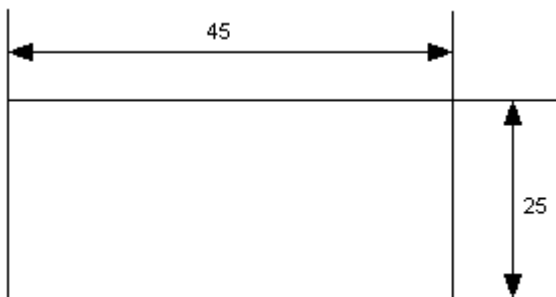


## 12 Technical data

In this chapter you will find all necessary technical data on UNIGATE® IC.  
All measurements in mm.

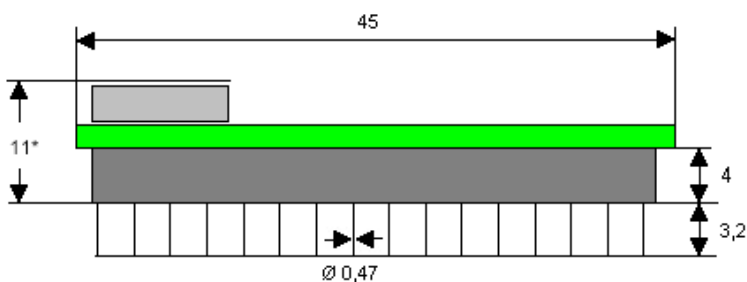
### 12.1 Mechanics of the UNIGATE® IC

#### 12.1.1 General dimensions of UNIGATE® IC



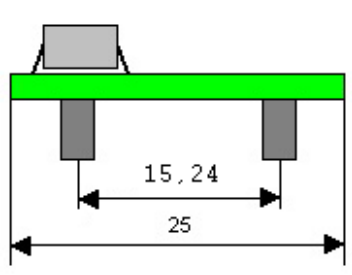
Max. height = 20 mm; including pin

#### 12.1.2 Dimensions UNIGATE® IC (Fast Ethernet only)



\*) Version "without transformer" = 8

The pins of UNIGATE® IC - Ethernet are arranged with a grid spacing of 2.54 mm.



DIP-Spacing Code 6

In case you intend to use other fieldbus ICs, the maximum overall height of  $\leq 20$  mm (including pins) has to be taken into consideration.

## 12.2 Technical data UNIGATE® IC - Fast Ethernet

Characteristics	Explanation
Supply voltage	5 V $\pm$ 5 %, max. 250 mA DC (optionally 3.3 V)
Reverse polarity protection power supply	No
Interface	2 UART interfaces, 1 synchronous serial interface
Physical separation Ethernet-side	Standard
TCP/IP baud rate	Adjustable 10/100 Mbit/s
UART-baud rate	Up to 625 Kbaud (adjustable via Script)
Supported Ethernet protocols	UDP, TCP/IP
Technology	Hardware rev. A = W3100A; from hardware rev. B on = W5100
Others	I/Os, analogous signals, shift registers, LEDs, switches and so on can be connected externally
Dimensions	45 x 25 x 11 mm (WxDxH) 45 x 25 x 8 mm (WxDxH) (version "without transformer")
Installation	32 DIL
Weight	Approx. 9 g
Operating temperature	Hardware rev. A: 0°C ..+70°C from hardware rev. B on: -40°C..+85°C
Storage / transport temperature	-40°C..+100°C
Built-in position	Any

### 12.2.1 Features of the different versions

#### Version

Performance characteristics	UNIGATE IC Fast Ethernet FE	UNIGATE IC Fast Ethernet FEX
Memory for Script code	16 K (till Rev. D: 8 K)	16 K
Memory for filesystem	1 MByte (till Rev. D: 256 kByte)	1MByte (on request: 8 MByte)
Max. Fieldbus-Length	1540 Byte (till Rev. D: 1024 Byte)	1540 Byte
Server-Side-Include (SSI)	-	Supported
RAM-Disk	-	Supported
RAW-Mode	-	Supported
Script and Config-Update	Only by RS232	By RS232 and FTP
Without magnatics	On request	On request
Deutschmann order no.	Version 5V: V3419 Version 3,3V: V3691	Version 5V: V3722 Version 3,3V: V3766

## 13 Accessory

The following tools are available from Deutschmann Automation.

### 13.1 FirmwareDownloadTool (FDT)

The FirmwareDownloadTool is available for download from our homepage: it is required for an update of the firmware. Condition for it is, that a PC can be connected to the serial of the IC. The software describes the procedure of an update itself.

### 13.2 Protocol Developer

The Protocol Developer is the development environment for Scripts, that also contain the Debugger. This software package also contains the documentation to all Script-commands. This software is available for download from our homepage at <http://www.deutschmann.com>. The instruction manual for the Protocol Developer, which is available in pdf-format, gives further advise on how to use the software.

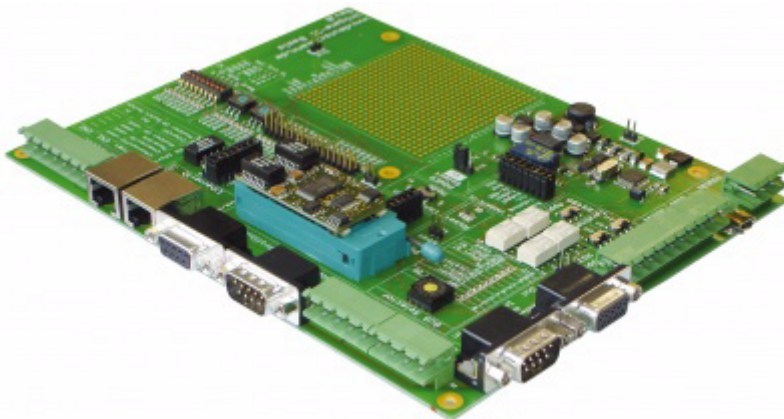
### 13.3 Developerkit UNIGATE® IC-AB IC

The Developerkit IC contains

- a Developerboard UNIGATE® IC (see chapter 13.3.1)
- a plug-in power pack to supply the Developerboard
- connection cables for appl. RS232, Debug RS232 and appl. RS422/485
- USB-cable
- Software and documentation to complete the packet.

#### 13.3.1 Developerboard UNIGATE® IC-AB

The Developer Board was developed so that the fast implementation of the Deutschmann All-in-one bus node UNIGATE® IC into your electronic system can be guaranteed. The board is suitable for all Fieldbuses and Industrial Ethernet Buses supported by Deutschmann Automation.

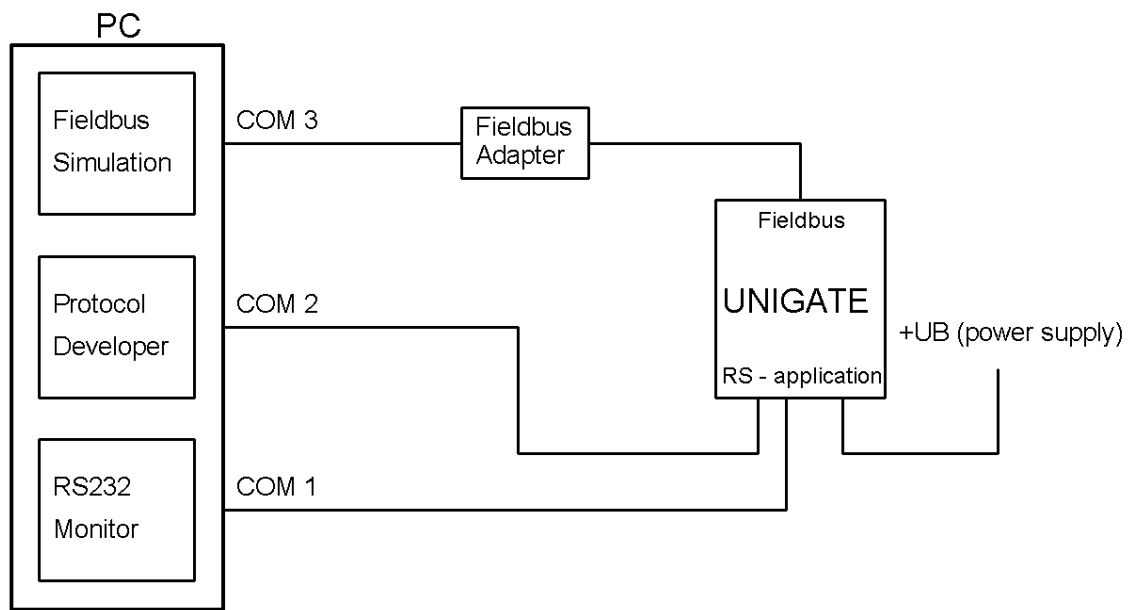


The required UNIGATE® IC / ICs are ordered separately. The required voltage (5V or 3.3V, depending on the version) can be adjusted. An RS232-interface or a USB-connection is available for the connection to the PC (Debug-interface).

The application can be connected either through the USB, RS232, RS485 or the RS422.

The bus-connections according to standard or market standard are available to test the respective bus-side. Optionally Deutschmann Add-on packages (bus-master simulation) are available. The board contains 32 bit input and 16 bit output, provided with one LED each. Different connectors allow an easy coupling to your processor. A hole matrix field with the most important signals (voltage, IOs) allows a customized hardware extension (e. g. to connect a D/A converter).

### 13.3.2 Quick start



For a transparent data exchange you will find example Scripts for the respective Fieldbus under "File->New" in the Protocol Developer.

## 14 Appendix

### 14.1 Explanations of the abbreviations

#### General

CL	=	Product group CL (Compact Line)
CM	=	Product group CM (CANopen Line)
CX	=	Product group CX
EL	=	Product group EL (Ethernet Line)
FC	=	Product group FC (Fast Connect)
GT	=	Galvanic separation RS-side
GY	=	Housing color gray
MB	=	Product group MB
RS	=	Product group RS
SC	=	Product group SC (Script)
232/485	=	Interface RS232 and RS485 switchable
232/422	=	Interface RS232 and RS422 switchable
DB	=	Additional RS232 DEBUG-interface
D9	=	Connection of the RS through 9-pin D-SUB instead of 5-pin screw-plug connector
PL	=	Board only without DIN-rail module and without housing cover
PD	=	Board only without DIN-rail module and with housing cover
AG	=	Gateway installed in a die-cast aluminum housing
EG	=	Gateway installed in a stainless steel housing
IC	=	Product group IC (IC-design DIL32)
IC2	=	Product group IC2 (IC-design DIL32)
IO8	=	Option I/O8
16	=	Script memory expanded to 16KB
5V	=	Operating voltage 5V
3,3V	=	Operating voltage 3.3V

#### Fieldbus

CO	=	CANopen
C4	=	CANopen V4
C4X	=	CANopen V4-version X (see comparison table UNIGATE <sup>®</sup> IC for the respective product)
DN	=	DeviceNet
EC	=	EtherCAT
EI	=	Ethernet/IP
FE	=	Ethernet 10/100 MBit/s
FEX	=	Ethernet 10/100 MBit/s-version X (see comparison table UNIGATE <sup>®</sup> IC for the respective product)
IB	=	Interbus
IBL	=	Interbus
LN62	=	LONWorks62
LN512	=	LONWorks512
ModTCP	=	ModbusTCP
MPI	=	Siemens MPI <sup>®</sup>
PL	=	Powerlink
PN	=	Profinet-IO
PBDP	=	ProfibusDP
PBDPL	=	ProfibusDP-version L (see comparison table UNIGATE <sup>®</sup> IC for the respective product)

product)  
PBDPX = ProfibusDP-version X (see comparison table UNIGATE® IC for the respective product)  
PBDPV0 = ProfibusDPV0  
PBDPV1 = ProfibusDPV1  
RS = Serial RS232/485/422

## 15 Servicing

Should questions arise that are not covered in this manual you can find further information in our

- FAQ/Wiki area on our homepage [www.deutschmann.com](http://www.deutschmann.com) or directly in our Wiki on [www.wiki.deutschmann.de](http://www.wiki.deutschmann.de)

If your questions are still unanswered please contact us directly.

**Please note down the following information before calling:**

- Device designation
- Serial number (S/N)
- Article number
- Error number and error description

Your request will be recorded in the Support center and will be processed by our Support Team as quickly as possible (Usually in 1 working day, rarely more than 3 working days.).

Technical Support hours are as follows:

Monday to Thursday from 8 am to midday and from 1 pm to 4 pm, Friday from 8 am to midday (CET).

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Fax sales department +49 6434 9433-40  
Fax Technical Support +49 6434 9433-44

E-mail Technical Support [support@deutschmann.de](mailto:support@deutschmann.de)

### 15.1 Returning a device

If you return a device, we require as comprehensive a fault/error description as possible. We require the following information in particular:

- What error number was displayed?
- What is the supply voltage ( $\pm 0.5$  V) with Gateway connected?
- What were you last doing or what last happened on the device (programming, error on power-up, ...)?

The more precise information a fault/error description you provide, the more exactly we will be able to pinpoint the possible causes.

### 15.2 Downloading PC software

You can download current information and software free of charge from our Internet server.  
<http://www.deutschmann.com>

